Yangan Yagol Xu Chen

Software Engineer

Portfolio: yoyoqq.github.io/Web

Github: github.com/yoyoqq

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Undergraduate who's passionate about programming and algorithms. I enjoy challenging myself with new ideas and concepts to get the finest result. Because of that, I have decided to study software engineering, since it is known for the fast paced, high customised and high-quality solutions that this work requires. I look forward to continuing growing and developing new skills.

Education

University of Greenwich

Bachelor of Science - BS, Computer Software Engineering 2021 – 2024

Work experience

Front waiter (2020)

During my time in Jade restaurant, I provided service to more than 60% of their customers. Managed and assisted customers and ensured satisfaction.

Customer assistant (2021)

In Coviran, I demonstrated an eye for detail, ensuring products were always fully restocked and giving customers maximum choice. Also, I learned how to work quickly as part of a team ensuring the quality service.

Cashier (2022)

Worked alongside a team to provide exceptional customer service. I processed thousands of payments everyday ensuring the queue was kept to a minimum. Moreover, I recommended items in the store, including alternative items improving the customer-company relationship. (Max-Home store)

Personal Projects

User Graphical Interface

Database built in sqlite3 which allows the user to manipulate the database in Tkinter.

Code Repo: https://github.com/yoyoqq

| Python |

Certificates

Microsoft Office Specialist: **Word 2016** - Certiport - A Pearson VUE Business

Code: wLnnF-FMpC

Microsoft Office Specialist: **PowerPoint 2016** - Certiport - A Pearson VUE Business

Code: msT6-XVHn

Microsoft Office Specialist: **Excel 2016** - Certiport - A Pearson VUE Business

Code: wMA3R-Hahh

Skills

Problem Solving: Identified potential issues and worked out to get the best customer service.

Communicator: Through my work experience I developed a strong communication skill.

Teamwork: Co-operated with my team members and maintained a good relationship.

Adaptability: Worked in fast changing situations where I had to learn quickly to respond many circumstances.